

April 9, 2002

TO: Members of the MAG PSAP Managers Group

FROM: Susan MacFarlane, Phoenix, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, April 18, 2002 at 9:00 am
Mesa City Plaza (see map)
20 E. Main Street, Suite 170 East and West
Training Room
Mesa, AZ

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person, by videoconference or by telephone conference call. If you have any questions regarding the meeting, please contact me at (602) 262-4433.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Manager Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

TENTATIVE AGENDA

COMMITTEE ACTION REQUESTED

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| 1. <u>Call to Order</u> | |
| 2. <u>Approval of January 17, 2002 Meeting Minutes</u> | 2. Review and approve minutes of January 17, 2002 meeting. |
| 3. <u>MSAG Information Report</u> | 3. For information and discussion. |
| The MSAG Specialist will provide a report regarding the Master Street Address Guide (MSAG). | |
| 4. <u>Qwest 9-1-1 Account Team Report</u> | 4. For information and discussion. |
| Qwest will provide a report regarding service items of interest to the PSAP Managers. | |

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| <p>5. <u>Qwest Maintenance Report</u></p> <p>The Qwest Technical Support Supervisor will provide a maintenance report regarding any problems and concerns of interest to PSAP Managers.</p> | <p>5. For information and discussion.</p> |
| <p>6. <u>ADOA Report</u></p> <p>Arizona Department of Administration (ADOA) will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the State.</p> | <p>6. For information and discussion.</p> |
| <p>7. <u>911 System Consultant Study</u></p> <p>A draft of the 911 System Consultant Study was distributed at the last PSAP meeting. Members will be asked to discuss what they liked and where and how we will want to proceed. The recommendations will then go to the MAG committee process for approval.</p> | <p>7. For information, discussion and possible action.</p> |
| <p>8. <u>Update on Established Working Groups</u></p> <p>An update on the progress of the working groups will be provided.</p> | <p>8. For information and discussion.</p> |
| <p>9. <u>9-1-1 Customer Premise Equipment Maintenance RFP</u></p> <p>An update on the RFP for maintenance service for PSAP 9-1-1 equipment hardware and software will be provided.</p> | <p>9. For information, discussion and possible action.</p> |
| <p>10. <u>MAG FY2004 PSAP Annual Element/Funding Request and FY2004-2008 Equipment Program</u></p> <p>The committee will be asked to review and recommend for approval the MAG FY2004 PSAP Annual Element/Funding Request and FY2004-2008 Equipment Program.</p> | <p>10. For information, discussion and possible action.</p> |